Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
Fax (412) 884-8681
From the Desk of John Balkovec, Operations Supervisor

May 10, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of April 2016.

In April we responded to a total of 175 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 127 patients.

We had a total of 15 refusals of transport calls during the month.

In April our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.0 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In April we had 16 calls handled by Mutual Aid services while we were on calls.

Also in March we handled 19 calls in Mutual Aid communities.

Any questions feel free to contact us.
Submitted by
John N. Balkovec, Emt-P
Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Criteria
Date From: 04/01/2016
Date To: 04/30/2016
ALL by Base / Station

Group	Count	Pct
Station 530	175	100.0
Total:	**175**	

Group	Count	Pct
Abdominal Pain	5	2.9
Behavioral	15	8.6
Cardiac	6	3.4
Cardiac Arrest - Medical	2	1.1
Chest Pain-STEMI	3	1.7
Diabetes	1	0.6
Fall Victim	27	15.4
GI Problem	1	0.6
Generalized Weakness	3	1.7
Hemorrhage	2	1.1
Hypotension	1	0.6
Medical (NOS-last choice)	37	21.1
Nausea	2	1.1
Not Applicable	3	1.7
Not Entered	1	0.6
Obstetrical	1	0.6
Pain	8	4.6
Poison / Overdose	7	4.0
Respiratory	10	5.7
Seizure	1	0.6
Stab/Gunshot Wound	1	0.6
Standby	7	4.0
Stroke	4	2.3
Transfer / Interfacility / Palliative Care	10	5.7
Trauma	10	5.7
Unconscious / Fainting	5	2.9
Vomiting	2	1.1
Total:	**175**	

Group	Count	Pct
Cancelled	4	2.3
Cancelled Enroute	5	2.9
Care Transfered	2	1.1
Fire Standby	3	1.7
Lift Assist	3	1.7
No Patient Found	6	3.4
Other	3	1.7
Refused	6	3.4
Standby Only	6	3.4
Transported	127	72.6
Transported in Other Unit	1	0.6
Treatment / No Transport	9	5.1
Total:	**175**	

Criteria
Date From: 04/01/2016
Date To: 04/30/2016
ALL by Response Code

Group	Count	Pct
E-0	28	16.0
E-1	66	37.7
E-2	20	11.4
E-3	27	15.4
E-4	12	6.9
E-5 Net	19	10.9
Not Entered	3	1.7
Total:	**175**	

MCD / FIPS	Count	Avg.	Min.	Max.
Baldwin (2117)	1	14.0	14.000	14.000
Brentwood (2121)	121	5.0	1.000	23.000
Castle Shannon (2123)	3	14.7	8.000	24.000
Dormont (2125)	1	11.0	11.000	11.000
Homestead (2824)	1	13.0	13.000	13.000
Jefferson Hills (2826)	17	17.5	10.000	31.000
Mount Lebanon (Township of) (2113)	1	12.0	12.000	12.000
Munhall (2130)	1	15.0	15.000	15.000
Pittsburgh (2001)	8	14.9	6.000	30.000
Whitehall (2139)	3	7.0	4.000	9.000

Response Times by MCD / FIPS

Criteria

From:　　　04/01/2016
To:　　　　04/30/2016
Group By:　Group by MCD/FIPS
1st Time:　Time Dispatched
2nd Time:　Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	2	08.00 %
1-2	6	24.00 %
2-3	7	28.00 %
3-4	5	20.00 %
4-5	4	16.00 %
5-6	0	00.00 %
6-7	1	04.00 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	0	00.00 %

Count: 25
Average: 3.28
Average (0-15 times): 3.28
Min.: 1.000
Max.: 7.000

Criteria
From:	04/01/2016
To:	04/30/2016
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring

Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s):   15227

Time Frame (Mins)	Count	Percentage
0-1	3	05.36 %
1-2	6	10.71 %
2-3	7	12.50 %
3-4	13	23.21 %
4-5	10	17.86 %
5-6	5	08.93 %
6-7	5	08.93 %
7-8	3	05.36 %
8-9	3	05.36 %
9-10	0	00.00 %
Above Max Range	1	01.79 %

Count: 56

Average: 4.73

Average (0-15 times): 4.73

Min.: 1.000

Max.: 11.000

Criteria

From:	04/01/2016
To:	04/30/2016
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-1

Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	0	00.00 %
2-3	1	07.14 %
3-4	0	00.00 %
4-5	5	35.71 %
5-6	4	28.57 %
6-7	1	07.14 %
7-8	1	07.14 %
8-9	1	07.14 %
9-10	0	00.00 %
Above Max Range	1	07.14 %

Count: 14

Average: 6.21

Average (0-15 times): 6.21

Min.: 3.000

Max.: 11.000

Criteria

From:	04/01/2016
To:	04/30/2016
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring

Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-2
Zip Code(s):   15227

Time Frame (Mins)	Count	Percentage
0-1	2	08.70 %
1-2	0	00.00 %
2-3	2	08.70 %
3-4	2	08.70 %
4-5	4	17.39 %
5-6	2	08.70 %
6-7	3	13.04 %
7-8	1	04.35 %
8-9	4	17.39 %
9-10	0	00.00 %
Above Max Range	3	13.04 %

Count: 23

Average: 7.17

Average (0-15 times): 5.95

Min.: 1.000

Max.: 23.000

Criteria

From:	04/01/2016
To:	04/30/2016
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring

Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-3
Zip Code(s):   15227

Time Frame (Mins)	Count	Percentage
0-1	1	50.00 %
1-2	0	00.00 %
2-3	0	00.00 %
3-4	0	00.00 %
4-5	0	00.00 %
5-6	0	00.00 %
6-7	0	00.00 %
7-8	1	50.00 %
8-9	0	00.00 %
9-10	0	00.00 %

Count: 2
Average: 4.50
Average (0-15 times): 4.50
Min.: 1.000
Max.: 8.000

Criteria
From: 04/01/2016
To: 04/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s):   15227