



Brentwood Emergency Medical Services, Inc.  
Station 530  
3624 Brownsville Road  
Pittsburgh, Pennsylvania 15227  
Office (412) 884-8740  
Fax (412) 884-8681

From the Desk of John Balkovec, Operations Supervisor  
January 12, 2017

## Members of Brentwood Borough Council

### Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of December 2016.

In December we responded to a total of 201 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 147 patients.

We had a total of 19 refusals of transport calls during the month.

In December our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.1 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In December we had 15 calls handled by Mutual Aid services while we were on calls.

Also in December we handled 16 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by  
John N. Balkovec, Emt-P  
Operations Supervisor  
Brentwood Ems

Joanne Cook, Emt-P, MS, RN  
Director  
Brentwood Ems


*Cc: President of Ems/Borough Manager*

*Our Annual Subscription drive for 2017 has started.  
Please encourage you and your neighbors to support  
Brentwood Ems Subscription Program for 2017.*

**Criteria**

Date From: 12/01/2016

Date To: 12/31/2016

ALL by Base / Station 

<b>Group</b>	<b>Count</b>	<b>Pct</b>
Station 530	201	100.0
<b>Total:</b>	<b>201</b>	

**Criteria**

Date From: 12/01/2016

Date To: 12/31/2016

ALL by Medical Category



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Abdominal Pain	4	2.0
Behavioral	6	3.0
Cardiac	7	3.5
Diabetes	2	1.0
Fall Victim	18	9.0
GI Problem	4	2.0
Hemorrhage	2	1.0
Medical (NOS-last choice)	65	32.3
Nausea	2	1.0
Neurological	2	1.0
Not Applicable	6	3.0
<b>Not Entered</b>	1	0.5
Obstetrical	2	1.0
Pain	13	6.5
Poison / Overdose	13	6.5
Respiratory	15	7.5
Seizure	3	1.5
Standby	9	4.5
Stroke	4	2.0
Transfer / Interfacility / Palliative Care	9	4.5
Trauma	5	2.5
Unconscious / Fainting	8	4.0
Vomiting	1	0.5
<b>Total:</b>	<b>201</b>	

**Criteria**

Date From: 12/01/2016

Date To: 12/31/2016

ALL by Outcome



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Cancelled	7	3.5
Cancelled Enroute	3	1.5
Care Transferred	1	0.5
DOA	1	0.5
Fire Standby	4	2.0
Lift Assist	6	3.0
No Patient Found	7	3.5
Other	1	0.5
Refused	15	7.5
Standby Only	5	2.5
Transported	147	73.1
Treatment / No Transport	4	2.0
<b>Total:</b>	<b>201</b>	

Response Times by MCD / FIPS				
<b>MCD / FIPS</b>	<b>Count</b>	<b>Avg.</b>	<b>Min.</b>	<b>Max.</b>
Baldwin (2117)	2	6.5	4.000	8.000
Brentwood (2121)	148	5.1	1.000	13.00
Dormont (2125)	3	16.0	13.000	18.000
Jefferson Hills (2826)	13	26.4	1.000	130.000
Mount Lebanon (Township of) (2113)	4	12.8	9.000	14.000
Munhall (2130)	3	15.3	9.000	19.000
Pittsburgh (2001)	3	6.0	5.000	7.000
Whitehall (2139)	1	12.0	12.000	12.000

Criteria

From: 12/01/2016  
 To: 12/31/2016  
 Group By: Group by MCD/FIPS  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	3	08.33 %
1-2	4	11.11 %
2-3	4	11.11 %
3-4	6	16.67 %
4-5	7	19.44 %
5-6	5	13.89 %
6-7	5	13.89 %
7-8	0	00.00 %
8-9	1	02.78 %
9-10	0	00.00 %
Above Max Range	1	02.78 %

Count: 36

Average: 44.44

Average (0-15 times): 4.46

Min.: 1.000

Max.: 1444.000

Criteria

From: 12/01/2016  
To: 12/31/2016  
Group By: Group by Time Frame  
1st Time: Time Dispatched  
2nd Time: Time Arriving at Referring  
Only show charts where times exist  
Ignore time differences of "0"  
Response Code(s): E-0  
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	01.75 %
1-2	3	05.26 %
2-3	6	10.53 %
3-4	14	24.56 %
4-5	14	24.56 %
5-6	6	10.53 %
6-7	4	07.02 %
7-8	5	08.77 %
8-9	1	01.75 %
9-10	1	01.75 %
Above Max Range	2	03.51 %

Count: 57

Average: 5.21

Average (0-15 times): 5.21

Min.: 1.000

Max.: 12.000

Criteria

From: 12/01/2016  
 To: 12/31/2016  
 Group By: Group by Time Frame  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"  
 Response Code(s): E-1  
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	07.69 %
2-3	1	07.69 %
3-4	2	15.38 %
4-5	1	07.69 %
5-6	4	30.77 %
6-7	2	15.38 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	0	00.00 %
Above Max Range	2	15.38 %

Count: 13

Average: 6.15

Average (0-15 times): 6.15

Min.: 2.000

Max.: 13.000

Criteria

From: 12/01/2016  
 To: 12/31/2016  
 Group By: Group by Time Frame  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"  
 Response Code(s): E-2  
 Zip Code(s): 15227



Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	2	06.45 %
2-3	1	03.23 %
3-4	4	12.90 %
4-5	6	19.35 %
5-6	6	19.35 %
6-7	2	06.45 %
7-8	5	16.13 %
8-9	0	00.00 %
9-10	2	06.45 %
Above Max Range	3	09.68 %

Count: 31

Average: 6.39

Average (0-15 times): 6.39

Min.: 2.000

Max.: 13.000

## Criteria

From: 12/01/2016  
To: 12/31/2016  
Group By: Group by Time Frame  
1st Time: Time Dispatched  
2nd Time: Time Arriving at Referring  
Only show charts where times exist  
Ignore time differences of "0"  
Response Code(s): E-3  
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	10.00 %
2-3	0	00.00 %
3-4	2	20.00 %
4-5	0	00.00 %
5-6	0	00.00 %
6-7	3	30.00 %
7-8	1	10.00 %
8-9	2	20.00 %
9-10	1	10.00 %

Count: 10

Average: 6.70

Average (0-15 times): 6.70

Min.: 2.000

Max.: 10.000

#### Criteria

From: 12/01/2016

To: 12/31/2016

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-4

Zip Code(s): 15227