



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
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From the Desk of John Balkovec, Operations Supervisor

December 7, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of November 2016.

In November we responded to a total of 212 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 147 patients.

We had a total of 16 refusals of transport calls during the month.

In November our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.5 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In November we had 15 calls handled by Mutual Aid services while we were on calls.

Also in November we handled 19 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by

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Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems


Cc: President of Ems/Borough Manager

*Our Annual Subscription drive for 2017 has started.
Please encourage you and your neighbors to support
Brentwood Ems Subscription Program for 2017.*

Criteria

Date From: 11/01/2016

Date To: 11/30/2016

ALL by Base / Station 

Group	Count	Pct
Station 530	212	100.0
Total:	212	

Criteria

Date From: 11/01/2016

Date To: 11/30/2016

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	13	6.1
Airway Obstruction	2	0.9
Behavioral	6	2.8
Cardiac	3	1.4
Cardiac Arrest - Medical	4	1.9
Chest Pain-STEMI	1	0.5
Dehydration	1	0.5
Fall Victim	20	9.4
GI Problem	1	0.5
Generalized Weakness	2	0.9
Hemorrhage	5	2.4
Medical (NOS-last choice)	58	27.4
Nausea	2	0.9
Neurological	1	0.5
Not Applicable	3	1.4
Not Entered	5	2.4
Pain	6	2.8
Poison / Overdose	8	3.8
Respiratory	21	9.9
Seizure	3	1.4
Standby	12	5.7
Stroke	2	0.9
Transfer / Interfacility / Palliative Care	9	4.2
Trauma	11	5.2
Unconscious / Fainting	12	5.7
Vomiting	1	0.5
Total:	212	

Criteria

Date From: 11/01/2016

Date To: 11/30/2016

ALL by Outcome



Group	Count	Pct
Cancelled	9	4.2
Cancelled Enroute	4	1.9
DOA	4	1.9
Fire Standby	1	0.5
Lift Assist	6	2.8
No Patient Found	7	3.3
Other	2	0.9
POV	2	0.9
Refused	12	5.7
Standby Only	14	6.6
Transported	147	69.3
Treatment / No Transport	4	1.9
Total:	212	

Response Times by MCD / FIPS				
MCD / FIPS	Count	Avg.	Min.	Max.
Brentwood (2121)	145	5.5	1.000	63.000
Dormont (2125)	4	12.5	8.000	20.000
Homestead (2824)	2	15.0	2.000	28.000
Jefferson Hills (2826)	12	15.7	3.000	33.000
Mount Lebanon (Township of) (2113)	1	13.0	13.000	13.000
Munhall (2130)	1	14.0	14.000	14.000
Pittsburgh (2001)	7	10.3	3.000	23.000
Whitehall (2139)	4	6.0	3.000	8.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by MCD/FIPS
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	3	10.00 %
2-3	8	26.67 %
3-4	6	20.00 %
4-5	4	13.33 %
5-6	1	03.33 %
6-7	5	16.67 %
7-8	1	03.33 %
8-9	1	03.33 %
9-10	0	00.00 %
Above Max Range	1	03.33 %

Count: 30

Average: 6.50

Average (0-15 times): 4.55

Min.: 2.000

Max.: 63.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	01.61 %
1-2	7	11.29 %
2-3	5	08.06 %
3-4	12	19.35 %
4-5	12	19.35 %
5-6	12	19.35 %
6-7	9	14.52 %
7-8	4	06.45 %
8-9	0	00.00 %
9-10	0	00.00 %

Count: 62

Average: 4.92

Average (0-15 times): 4.92

Min.: 1.000

Max.: 8.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-1
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	0	00.00 %
2-3	4	22.22 %
3-4	6	33.33 %
4-5	3	16.67 %
5-6	0	00.00 %
6-7	1	05.56 %
7-8	2	11.11 %
8-9	1	05.56 %
9-10	1	05.56 %

Count: 18

Average: 5.17

Average (0-15 times): 5.17

Min.: 3.000

Max.: 10.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-2
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	03.70 %
1-2	1	03.70 %
2-3	0	00.00 %
3-4	7	25.93 %
4-5	5	18.52 %
5-6	4	14.81 %
6-7	3	11.11 %
7-8	2	07.41 %
8-9	1	03.70 %
9-10	1	03.70 %
Above Max Range	2	07.41 %

Count: 27

Average: 6.04

Average (0-15 times): 6.04

Min.: 1.000

Max.: 14.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-3
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	12.50 %
1-2	2	25.00 %
2-3	0	00.00 %
3-4	0	00.00 %
4-5	0	00.00 %
5-6	3	37.50 %
6-7	2	25.00 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	0	00.00 %

Count: 8

Average: 4.63

Average (0-15 times): 4.63

Min.: 1.000

Max.: 7.000

Criteria

From: 11/01/2016
To: 11/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s): 15227