



Brentwood Emergency Medical Services, Inc.  
Station 530  
3624 Brownsville Road  
Pittsburgh, Pennsylvania 15227  
Office (412) 884-8740  
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From the Desk of John Balkovec, Operations Supervisor

December 8, 2014

**Members of Brentwood Borough Council**

**Ladies and Gentlemen,**

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of November 2014.

In November we responded to a total of 178 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 116 patients.

We had a total of 18 refusals of transport calls during the month.

In November our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.3 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In November we had 11 calls handled by Mutual Aide Ambulance Services due to us being on calls.

In November we handled 11 calls in our mutual Aide Ambulance service due to them being on calls.

Any questions feel free to contact us.

Submitted by

John N. Balkovec, Emt-P  
Operations Supervisor  
Brentwood Ems

Joanne Cook, Emt-P, MS, RN  
Director  
Brentwood Ems

*Cc: President of Ems/Borough Manager*


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Have a safe and happy holiday season.

**Criteria**

Date From: 11/01/2014

Date To: 11/30/2014

ALL by Base / Station 

<b>Group</b>	<b>Count</b>	<b>Pct</b>
Station 530	178	100.0
<b>Total:</b>	<b>178</b>	

**Criteria**

Date From: 11/01/2014

Date To: 11/30/2014

ALL by Medical Category



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Abdominal Pain	6	3.4
Allergies	1	0.6
Altered Level of Consciousness	9	5.1
Assault	3	1.7
Back Pain	3	1.7
Breathing Problems	14	7.9
Burns	1	0.6
CO Poisoning / Hazmat	1	0.6
Chest Pain	8	4.5
Convulsions / Seizure	3	1.7
Diabetic Problem	3	1.7
Eye Problem	1	0.6
Fall Victim	19	10.7
GI Problem	1	0.6
Heart Problems	2	1.1
Hemorrhage/Laceration	2	1.1
Lift Assist Only	5	2.8
Medical(NOS)	3	1.7
Nausea	1	0.6
Other	10	5.6
Pain	9	5.1
Pregnancy / Childbirth	1	0.6
Psychiatric Problems	6	3.4
Sick Person	6	3.4
Standby - Fire	10	5.6
Standby - Other	5	2.8
Stroke/CVA	2	1.1
Traffic Accident	10	5.6
Transfer / Interfacility / Palliative Care	20	11.2
Trauma, Adult	4	2.2
Trauma, Pediatric	1	0.6
Unconscious / Fainting	1	0.6
Unknown Problems	2	1.1
Vomiting	1	0.6
Weakness	4	2.2
<b>Total:</b>	<b>178</b>	

**Criteria**

Date From: 11/01/2014

Date To: 11/30/2014

ALL by Outcome



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Cancelled	3	1.7
Cancelled Enroute	4	2.2
Cancelled Prior to Response	1	0.6
Cancelled on scene	1	0.6
False Call	4	2.2
Fire Call - Incident	3	1.7
Lift Asssit No Patient Transported	8	4.5
No Patient Found	2	1.1
No Treatment Required	2	1.1
Patient Refused Care	10	5.6
Scheduled Transport	5	2.8
Standby	1	0.6
Standby - Committed	5	2.8
Standby - Fire	7	3.9
Transported	77	43.3
Treated and Released	1	0.6
Treated, Refused Transport	8	4.5
Treated, Transported by EMS	34	19.1
Treated, Transported by Private Vehicle	1	0.6
Treated, Transported by other EMS	1	0.6
<b>Total:</b>	<b>178</b>	

**Criteria**

Date From: 11/01/2014

Date To: 11/30/2014

ALL by Response Code



<b>Group</b>	<b>Count</b>	<b>Pct</b>
E-0	27	15.2
E-1	50	28.1
E-2	11	6.2
E-3	40	22.5
E-4	16	9.0
E-5 Net	34	19.1
<b>Total:</b>	<b>178</b>	

<b>Response Times by MCD / FIPS</b>				
<b>MCD / FIPS</b>	<b>Count</b>	<b>Avg.</b>	<b>Min.</b>	<b>Max.</b>
Brentwood (2121)	115	5.3	1.000	38.000
Castle Shannon (2123)	1	8.0	8.000	8.000
Dormont (2125)	2	17.0	12.000	22.000
Homestead (2824)	1	12.0	12.000	12.000
Jefferson Hills (2826)	25	18.7	3.000	36.000
Mount Lebanon (Township of) (2113)	1	9.0	9.000	9.000
Pittsburgh (2001)	8	21.4	3.000	44.000
Whitehall (2139)	3	4.7	2.000	7.000

#### Criteria

From: 11/01/2014  
 To: 11/30/2014  
 Group By: Group by MCD/FIPS  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	3	11.54 %
2-3	5	19.23 %
3-4	9	34.62 %
4-5	5	19.23 %
5-6	1	03.85 %
6-7	0	00.00 %
7-8	2	07.69 %
8-9	0	00.00 %
9-10	1	03.85 %

Count: 26  
 Average: 4.38  
 Average (0-15 times): 4.38  
 Min.: 2.000  
 Max.: 10.000

Criteria	
From:	11/01/2014
To:	11/30/2014
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring
Only show charts where times exist	
Ignore time differences of "0"	
Response Code(s):	E-0
Zip Code(s):	15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	6	14.63 %
2-3	6	14.63 %
3-4	4	09.76 %
4-5	11	26.83 %
5-6	7	17.07 %
6-7	4	09.76 %
7-8	1	02.44 %
8-9	0	00.00 %
9-10	1	02.44 %
Above Max Range	1	02.44 %

Count: 41  
 Average: 4.98  
 Average (0-15 times): 4.98  
 Min.: 2.000  
 Max.: 15.000

Criteria	
From:	11/01/2014
To:	11/30/2014
Group By:	Group by Time Frame
1st Time:	Time Dispatched
2nd Time:	Time Arriving at Referring
Only show charts where times exist	
Ignore time differences of "0"	
Response Code(s):	E-1
Zip Code(s):	15227