



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
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From the Desk of John Balkovec, Operations Supervisor

December 9, 2015

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of November 2015.

In November we responded to a total of 188 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 136 patients.

We had a total of 12 refusals of transport calls during the month.

In November our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 4.3 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In November we had 28 calls handled by Mutual Aid services while we were on calls.

Also in November we handled 15 calls in Mutual Aid communities.

Any questions feel free to contact us.


Submitted by

John N. Balkovec, Emt-P
Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Criteria

Date From: 11/01/2015
Date To: 11/30/2015
ALL by Base / Station 

Group	Count	Pct
Station 530	188	100.0
Total:	188	

Criteria

Date From: 11/01/2015

Date To: 11/30/2015

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	12	6.4
Allergies	1	0.5
Altered Level of Consciousness	14	7.4
Assault	2	1.1
Back Pain	3	1.6
Breathing Problems	18	9.6
Burns	1	0.5
Cardiac Arrest - Medical	1	0.5
Chest Pain	9	4.8
Chest Pain - STEMI Candidate	1	0.5
Choking	2	1.1
Convulsions / Seizure	2	1.1
Diabetic Problem	1	0.5
Dizziness	2	1.1
Fall Victim	24	12.8
GI Problem	1	0.5
Headache	1	0.5
Heart Problems	1	0.5
Hemorrhage/Laceration	4	2.1
Lift Assist Only	5	2.7
Medical(NOS)	8	4.3
Nausea	2	1.1
Neurological	1	0.5
Other	5	2.7
Pain	16	8.5
Psychiatric Problems	3	1.6
Sick Person	3	1.6
Standby - Fire	8	4.3
Standby - Other	2	1.1
Stroke/CVA	1	0.5
Traffic Accident	3	1.6
Transfer / Interfacility / Palliative Care	12	6.4
Trauma, Adult	2	1.1
Unconscious / Fainting	10	5.3
Unknown Problems	5	2.7
Vomiting	2	1.1
Total:	188	

Criteria

Date From: 11/01/2015

Date To: 11/30/2015

All by Outcome




Group	Count	Pct
Cancelled	2	1.1
Cancelled Enroute	1	0.5
Cancelled on scene	3	1.6
Dead at Scene	1	0.5
False Call	3	1.6
Lift Assit No Patient Transported	4	2.1
No Patient Found	9	4.8
No Treatment Required	4	2.1
Patient Refused Care	6	3.2
Standby	2	1.1
Standby - Committed	1	0.5
Standby - Fire	6	3.2
Transported	89	47.3
Transported by Other Means	1	0.5
Treated and Released	1	0.5
Treated, Refused Transport	5	2.7
Treated, Transported by EMS	47	25.0
Treated, Transported by other EMS	3	1.6
Total:	188	

Criteria

Date From: 11/01/2015

Date To: 11/30/2015

All by Response Code 

Group	Count	Pct
E-0	26	13.8
E-1	68	36.2
E-2	24	12.8
E-3	32	17.0
E-4	13	6.9
E-5 Net	24	12.8
Not Entered	1	0.5
Total:	188	

Time Frame (Mins)	Count	Percentage
0-1	2	08.33 %
1-2	5	20.83 %
2-3	3	12.50 %
3-4	2	08.33 %
4-5	5	20.83 %
5-6	4	16.67 %
6-7	1	04.17 %
7-8	0	00.00 %
8-9	1	04.17 %
9-10	1	04.17 %

Count: 24
Average: 4.33
Average (0-15 times): 4.33
Min.: 1.000
Max.: 10.000

Criteria
From: 11/01/2015
To: 11/30/2015
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	3	04.84 %
1-2	8	12.90 %
2-3	7	11.29 %
3-4	11	17.74 %
4-5	12	19.35 %
5-6	7	11.29 %
6-7	7	11.29 %
7-8	3	04.84 %
8-9	1	01.61 %
9-10	2	03.23 %
Above Max Range	1	01.61 %

Count: 62
Average: 7.58
Average (0-15 times): 4.72
Min.: 1.000
Max.: 182.000

Criteria
From: 11/01/2015
To: 11/30/2015
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-1
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	2	10.53 %
1-2	2	10.53 %
2-3	1	05.26 %
3-4	3	15.79 %
4-5	3	15.79 %
5-6	1	05.26 %
6-7	2	10.53 %
7-8	2	10.53 %
8-9	0	00.00 %
9-10	2	10.53 %
Above Max Range	1	05.26 %

Count: 19

Average: 5.74

Average (0-15 times): 5.11

Min.: 1.000

Max.: 17.000

Criteria

From: 11/01/2015

To: 11/30/2015

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-2

Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	03.57 %
1-2	0	00.00 %
2-3	3	10.71 %
3-4	3	10.71 %
4-5	4	14.29 %
5-6	4	14.29 %
6-7	5	17.86 %
7-8	2	07.14 %
8-9	3	10.71 %
9-10	0	00.00 %
Above Max Range	3	10.71 %

Count: 28

Average: 6.57

Average (0-15 times): 6.57

Min.: 1.000

Max.: 14.000

Criteria

From: 11/01/2015
 To: 11/30/2015
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-3
 Zip Code(s): 15227