



Brentwood Emergency Medical Services, Inc.
Station 530
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From the Desk of John Balkovec, Operations Supervisor
December 6, 2013

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of November 2013.

In November we responded to a total of 164 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 121 patients.

We had a total of 7 refusals of transport calls during the month.

In November our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.4 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In November we had 13 calls handled by Mutual Aide Ambulance Services due to us being on calls.

Any questions feel free to contact us.

Submitted by
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Operations Supervisor
Brentwood Ems

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Director
Brentwood Ems

Cc: President of Ems/Borough Manager

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Response Times by MCD / FIPS				
<u>MCD / FIPS</u>	<u>Count</u>	<u>Avg.</u>	<u>Min.</u>	<u>Max.</u>
Brentwood (2121)	126	5.4	2.000	27.000
Castle Shannon (2123)	2	15.5	15.000	16.000
Dormont (2125)	3	10.3	8.000	14.000
Jefferson Hills (2826)	18	17.4	2.000	27.000
Mount Lebanon (Township of) (2113)	1	11.0	11.000	11.000
Munhall (2130)	1	14.0	14.000	14.000
Pittsburgh (2001)	2	9.5	6.000	13.000
West Mifflin (2115)	1	14.0	14.000	14.000
Whitehall (2139)	1	8.0	8.000	8.000

Criteria

Date From: 11/01/2013
Date To: 11/30/2013
ALL by Outcome



Group	Count	Pct
Cancelled Enroute	3	1.8
Cancelled on scene	4	2.4
False Call	3	1.8
Lift Asssit No Patient Transported	6	3.7
No Patient Found	7	4.3
No Treatment Required	1	0.6
Patient Refused Care	2	1.2
Scheduled Transport	7	4.3
Standby - Fire	9	5.5
Transported	75	45.7
Transported by County Corner	1	0.6
Treated, Refused Transport	5	3.0
Treated, Transported by EMS	39	23.8
Treated, Transported by other EMS	2	1.2
Total:	164	

Criteria

Date From: 11/01/2013

Date To: 11/30/2013

ALL by Base / Station



Group	Count	Pct
Station 530	164	100.0
Total:	164	

Criteria

Date From: 11/01/2013

Date To: 11/30/2013

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	9	5.5
Allergies	1	0.6
Altered Level of Consciousness	4	2.4
Animal Bite	1	0.6
Assault	1	0.6
Back Pain	4	2.4
Breathing Problems	8	4.9
Cardiac Arrest - Medical	1	0.6
Chest Pain	5	3.0
Choking	1	0.6
Convulsions / Seizure	1	0.6
Dehydration	1	0.6
Diabetic Problem	4	2.4
Dizziness	1	0.6
Eye Problem	1	0.6
Fall Victim	17	10.4
GI Problem	2	1.2
Heart Problems	1	0.6
Hemorrhage/Laceration	1	0.6
Ingestion/Poisoning	1	0.6
Lift Assist Only	6	3.7
Medical(NOS)	9	5.5
Nausea	1	0.6
Neurological	4	2.4
Other	10	6.1
Pain	7	4.3
Psychiatric Problems	5	3.0
Sick Person	8	4.9
Standby - Fire	9	5.5
Stroke/CVA	1	0.6
Traffic Accident	5	3.0
Transfer / Interfacility / Palliative Care	10	6.1
Trauma, Adult	1	0.6
Unconscious / Fainting	10	6.1
Unknown Problems	4	2.4
Vomiting	3	1.8
Weakness	6	3.7
Total:	164	