



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
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From the Desk of John Balkovec, Operations Supervisor
October 15, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of September 2016.

In September we responded to a total of 182 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 124 patients.

We had a total of 22 refusals of transport calls during the month.

In September our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 6.1 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In September we had 23 calls handled by Mutual Aid services while we were on calls.

Also in September we handled 23 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by
John N. Balkovec, Emt-P
Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Response Times by MCD / FIPS				
MCD / FIPS	Count	Avg.	Min.	Max.
Baldwin (2117)	3	11.3	5.000	21.000
Brentwood (2121)	128	6.1	1.000	40.000
Castle Shannon (2123)	2	12.5	11.000	14.000
Dormont (2125)	3	12.3	4.000	28.000
Homestead (2824)	2	20.5	15.000	26.000
Jefferson Hills (2826)	13	15.7	7.000	24.000
Munhall (2130)	1	22.0	22.000	22.000
Pittsburgh (2001)	9	12.1	5.000	38.000
South Park (Township of) (2940)	1	12.0	12.000	12.000
West Mifflin (2115)	1	27.0	27.000	27.000
Whitehall (2139)	2	13.0	8.000	18.000

Criteria

From: 09/01/2016
 To: 09/30/2016
 Group By: Group by MCD/FIPS
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	2	08.00 %
1-2	3	12.00 %
2-3	3	12.00 %
3-4	12	48.00 %
4-5	2	08.00 %
5-6	0	00.00 %
6-7	1	04.00 %
7-8	0	00.00 %
8-9	1	04.00 %
9-10	0	00.00 %
Above Max Range	1	04.00 %

Count: 25

Average: 4.20

Average (0-15 times): 4.20

Min.: 1.000

Max.: 14.000

Criteria

From: 09/01/2016
To: 09/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	3	05.88 %
2-3	8	15.69 %
3-4	7	13.73 %
4-5	13	25.49 %
5-6	6	11.76 %
6-7	3	05.88 %
7-8	5	09.80 %
8-9	4	07.84 %
9-10	1	01.96 %
Above Max Range	1	01.96 %

Count: 51
Average: 6.00
Average (0-15 times): 5.32
Min.: 2.000
Max.: 40.000

Criteria

From: 09/01/2016
To: 09/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-1
Zip Code(s): 15227

Response Times Report

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	05.00 %
2-3	4	20.00 %
3-4	3	15.00 %
4-5	2	10.00 %
5-6	1	05.00 %
6-7	1	05.00 %
7-8	2	10.00 %
8-9	2	10.00 %
9-10	1	05.00 %
Above Max Range	3	15.00 %

Count: 20
 Average: 7.55
 Average (0-15 times): 6.00
 Min.: 2.000
 Max.: 27.000

Criteria
 From: 09/01/2016
 To: 09/30/2016
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-2
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	05.00 %
1-2	1	05.00 %
2-3	0	00.00 %
3-4	1	05.00 %
4-5	6	30.00 %
5-6	3	15.00 %
6-7	1	05.00 %
7-8	0	00.00 %
8-9	4	20.00 %
9-10	2	10.00 %
Above Max Range	1	05.00 %

Count: 20
 Average: 7.35
 Average (0-15 times): 6.21
 Min.: 1.000
 Max.: 29.000

Criteria
 From: 09/01/2016
 To: 09/30/2016
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-3
 Zip Code(s): 15227

Response Times Report

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	4	36.36 %
2-3	1	09.09 %
3-4	0	00.00 %
4-5	1	09.09 %
5-6	1	09.09 %
6-7	2	18.18 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	0	00.00 %
Above Max Range	2	18.18 %

Count: 11

Average: 6.00

Average (0-15 times): 4.80

Min.: 2.000

Max.: 18.000

Criteria

From: 09/01/2016
To: 09/30/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s): 15227

Criteria

Date From: 09/01/2016

Date To: 09/30/2016

ALL by Base / Station 

Group	Count	Pct
Station 530	182	100.0
Total:	182	

Criteria

Date From: 09/01/2016

Date To: 09/30/2016

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	7	3.8
Airway Obstruction	1	0.5
Behavioral	7	3.8
Cardiac	5	2.7
Cardiac Arrest - Medical	1	0.5
Chest Pain-STEMI	2	1.1
Fall Victim	24	13.2
GI Problem	2	1.1
Generalized Weakness	3	1.6
Hemorrhage	1	0.5
Medical (NOS-last choice)	36	19.8
Nausea	3	1.6
Neurological	1	0.5
Not Applicable	8	4.4
Obstetrical	3	1.6
Pain	11	6.0
Poison / Overdose	13	7.1
Respiratory	9	4.9
Seizure	2	1.1
Stab/Gunshot Wound	1	0.5
Standby	13	7.1
Stroke	2	1.1
Transfer / Interfacility / Palliative Care	9	4.9
Trauma	11	6.0
Unconscious / Fainting	7	3.8
Total:	182	

Criteria

Date From: 09/01/2016

Date To: 09/30/2016

ALL by Outcome 

Group	Count	Pct
Cancelled	3	1.6
Cancelled Enroute	2	1.1
DOA	2	1.1
Fire Standby	2	1.1
Lift Assist	6	3.3
No Patient Found	10	5.5
Refused	19	10.4
Standby Only	11	6.0
Transported	124	68.1
Treatment / No Transport	3	1.6
Total:	182	