



Brentwood Emergency Medical Services, Inc.  
Station 530  
3624 Brownsville Road  
Pittsburgh, Pennsylvania 15227  
Office (412) 884-8740  
Fax (412) 884-8681

From the Desk of John Balkovec, Operations Supervisor  
September 15, 2016

## **Members of Brentwood Borough Council**

**Ladies and Gentlemen,**

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of August 2016.

In August we responded to a total of 207 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 125 patients.

We had a total of 20 refusals of transport calls during the month.

In August our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 7.6 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In August we had 10 calls handled by Mutual Aid services while we were on calls.

Also in August we handled 12 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by

John N. Balkovec, Emt-P  
Operations Supervisor  
Brentwood Ems

Joanne Cook, Emt-P, MS, RN  
Director  
Brentwood Ems

*Cc: President of Ems/Borough Manager*

**Criteria**

Date From: 08/01/2016

Date To: 08/31/2016

ALL by Base / Station 

Group	Count	Pct
Station 530	207	100.0
<b>Total:</b>	<b>207</b>	

**Criteria**

Date From: 08/01/2016

Date To: 08/31/2016

ALL by Medical Category



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Abdominal Pain	5	2.4
Airway Obstruction	2	1.0
Behavioral	3	1.4
Cardiac	10	4.8
Cardiac Arrest - Medical	1	0.5
Dehydration	1	0.5
Diabetes	2	1.0
Fall Victim	18	8.7
GI Problem	1	0.5
Generalized Weakness	2	1.0
Hemorrhage	3	1.4
Hypotension	1	0.5
Hypothermia	1	0.5
Medical (NOS-last choice)	46	22.2
Nausea	2	1.0
Neurological	1	0.5
Not Applicable	6	2.9
<b>Not Entered</b>	2	1.0
Pain	10	4.8
Poison / Overdose	3	1.4
Respiratory	16	7.7
Seizure	4	1.9
Standby	32	15.5
Stroke	3	1.4
Transfer / Interfacility / Palliative Care	12	5.8
Trauma	9	4.3
Unconscious / Fainting	8	3.9
Vomiting	3	1.4
<b>Total:</b>	<b>207</b>	

**Criteria**

Date From: 08/01/2016

Date To: 08/31/2016

ALL by Outcome



<b>Group</b>	<b>Count</b>	<b>Pct</b>
Cancelled	3	1.4
Cancelled Enroute	3	1.4
Care Transferred	2	1.0
Fire Standby	11	5.3
Lift Assist	5	2.4
No Patient Found	13	6.3
Other	1	0.5
Refused	18	8.7
Standby Only	24	11.6
Transported	125	60.4
Treatment / No Transport	2	1.0
<b>Total:</b>	<b>207</b>	

**Criteria**

Date From: 08/01/2016

Date To: 08/31/2016

ALL by Response Code 

<b>Group</b>	<b>Count</b>	<b>Pct</b>
E-0	24	11.6
E-1	59	28.5
E-2	31	15.0
E-3	29	14.0
E-4	38	18.4
E-5 Net	25	12.1
<b>Not Entered</b>	1	0.5
<b>Total:</b>	<b>207</b>	

Response Times by MCD / FIPS				
<b>MCD / FIPS</b>	<b>Count</b>	<b>Avg.</b>	<b>Min.</b>	<b>Max.</b>
Brentwood (2121)	142	7.6	1.000	210.000
Castle Shannon (2123)	2	17.0	14.000	20.000
Homestead (2824)	1	33.0	33.000	33.000
Jefferson Hills (2826)	19	21.8	7.000	66.000
Mount Lebanon (Township of) (2113)	1	9.0	9.000	9.000
Munhall (2130)	2	18.5	13.000	24.000
Pittsburgh (2001)	2	10.0	8.000	12.000
Whitehall (2139)	4	12.5	9.000	20.000

Criteria

From: 08/01/2016  
 To: 08/31/2016  
 Group By: Group by MCD/FIPS  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	4	19.05 %
2-3	2	09.52 %
3-4	4	19.05 %
4-5	4	19.05 %
5-6	4	19.05 %
6-7	2	09.52 %
7-8	0	00.00 %
8-9	1	04.76 %
9-10	0	00.00 %

Count: 21

Average: 4.62

Average (0-15 times): 4.62

Min.: 2.000

Max.: 9.000

Criteria

From: 08/01/2016

To: 08/31/2016

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-0

Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	2	03.64 %
2-3	8	14.55 %
3-4	9	16.36 %
4-5	11	20.00 %
5-6	11	20.00 %
6-7	8	14.55 %
7-8	3	05.45 %
8-9	1	01.82 %
9-10	1	01.82 %
Above Max Range	1	01.82 %

Count: 55  
 Average: 5.45  
 Average (0-15 times): 5.26  
 Min.: 2.000  
 Max.: 16.000

Criteria

From: 08/01/2016  
 To: 08/31/2016  
 Group By: Group by Time Frame  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"  
 Response Code(s): E-1  
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	03.85 %
2-3	6	23.08 %
3-4	3	11.54 %
4-5	1	03.85 %
5-6	9	34.62 %
6-7	1	03.85 %
7-8	3	11.54 %
8-9	0	00.00 %
9-10	1	03.85 %
Above Max Range	1	03.85 %

Count: 26  
 Average: 5.54  
 Average (0-15 times): 5.54  
 Min.: 2.000  
 Max.: 12.000

Criteria

From: 08/01/2016  
 To: 08/31/2016  
 Group By: Group by Time Frame  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"  
 Response Code(s): E-2  
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	04.55 %
2-3	3	13.64 %
3-4	2	09.09 %
4-5	2	09.09 %
5-6	6	27.27 %
6-7	3	13.64 %
7-8	3	13.64 %
8-9	1	04.55 %
9-10	0	00.00 %
Above Max Range	1	04.55 %

Count: 22  
Average: 6.41  
Average (0-15 times): 5.67  
Min.: 2.000  
Max.: 22.000

Criteria

From: 08/01/2016  
To: 08/31/2016  
Group By: Group by Time Frame  
1st Time: Time Dispatched  
2nd Time: Time Arriving at Referring  
Only show charts where times exist  
Ignore time differences of "0"  
Response Code(s): E-3  
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	04.76 %
1-2	1	04.76 %
2-3	1	04.76 %
3-4	1	04.76 %
4-5	3	14.29 %
5-6	2	09.52 %
6-7	4	19.05 %
7-8	1	04.76 %
8-9	1	04.76 %
9-10	0	00.00 %
Above Max Range	6	28.57 %

Count: 21

Average: 21.14

Average (0-15 times): 6.89

Min.: 1.000

Max.: 210.000

Criteria

From: 08/01/2016  
 To: 08/31/2016  
 Group By: Group by Time Frame  
 1st Time: Time Dispatched  
 2nd Time: Time Arriving at Referring  
 Only show charts where times exist  
 Ignore time differences of "0"  
 Response Code(s): E-4  
 Zip Code(s): 15227