



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
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From the Desk of John Balkovec, Operations Supervisor
August 14, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of July 2016.

In July we responded to a total of 194 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 138 patients.

We had a total of 17 refusals of transport calls during the month.

In July our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 6.2 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In July we had 10 calls handled by Mutual Aid services while we were on calls.

Also in July we handled 23 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by

John N. Balkovec, Emt-P
Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Criteria

Date From: 07/01/2016

Date To: 07/31/2016

ALL by Base / Station 

Group	Count	Pct
Station 530	194	100.0
Total:	194	

Criteria

Date From: 07/01/2016

Date To: 07/31/2016

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	12	6.2
Behavioral	7	3.6
Cardiac	6	3.1
Chest Pain-STEMI	4	2.1
Diabetes	1	0.5
Fall Victim	21	10.8
Generalized Weakness	4	2.1
Hemorrhage	2	1.0
Medical (NOS-last choice)	46	23.7
Nausea	1	0.5
Neurological	1	0.5
Not Applicable	3	1.5
Obstetrical	3	1.5
Pain	16	8.2
Poison / Overdose	2	1.0
Respiratory	9	4.6
Seizure	4	2.1
Standby	13	6.7
Stroke	5	2.6
Transfer / Interfacility / Palliative Care	11	5.7
Trauma	13	6.7
Unconscious / Fainting	10	5.2
Total:	194	

Criteria

Date From: 07/01/2016

Date To: 07/31/2016

ALL by Outcome



Group	Count	Pct
Cancelled	5	2.6
Cancelled Enroute	2	1.0
Care Transferred	2	1.0
DOA	1	0.5
Fire Standby	5	2.6
Lift Assist	8	4.1
No Patient Found	6	3.1
Other	1	0.5
Refused	12	6.2
Standby Only	8	4.1
Transported	138	71.1
Transported in Other Unit	1	0.5
Treatment / No Transport	5	2.6
Total:	194	

Criteria

Date From: 07/01/2016

Date To: 07/31/2016

ALL by Response Code 

Group	Count	Pct
E-0	26	13.4
E-1	62	32.0
E-2	22	11.3
E-3	40	20.6
E-4	17	8.8
E-5 Net	27	13.9
Total:	194	

Response Times by MCD / FIPS				
MCD / FIPS	Count	Avg.	Min.	Max.
Bethel Park (2119)	1	12.0	12.000	12.000
Brentwood (2121)	132	6.2	1.000	62.000
Castle Shannon (2123)	1	9.0	9.000	9.000
Dormont (2125)	5	13.6	5.000	28.000
Jefferson Hills (2826)	17	18.2	5.000	32.000
Munhall (2130)	2	18.0	16.000	20.000
Pittsburgh (2001)	8	26.6	7.000	120.000
West Mifflin (2115)	1	7.0	7.000	7.000
Whitehall (2139)	5	10.0	4.000	25.000

Criteria

From: 07/01/2016
 To: 07/31/2016
 Group By: Group by MCD/FIPS
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	1	04.35 %
1-2	0	00.00 %
2-3	4	17.39 %
3-4	6	26.09 %
4-5	6	26.09 %
5-6	2	08.70 %
6-7	1	04.35 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	0	00.00 %
Above Max Range	3	13.04 %

Count: 23
Average: 8.04
Average (0-15 times): 4.67
Min.: 1.000
Max.: 62.000

Criteria

From: 07/01/2016
To: 07/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	2	03.64 %
1-2	3	05.45 %
2-3	5	09.09 %
3-4	11	20.00 %
4-5	8	14.55 %
5-6	11	20.00 %
6-7	5	09.09 %
7-8	5	09.09 %
8-9	1	01.82 %
9-10	1	01.82 %
Above Max Range	3	05.45 %

Count: 55
Average: 5.76
Average (0-15 times): 5.37
Min.: 1.000
Max.: 27.000

Criteria
From: 07/01/2016
To: 07/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-1
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	05.88 %
2-3	2	11.76 %
3-4	4	23.53 %
4-5	1	05.88 %
5-6	6	35.29 %
6-7	1	05.88 %
7-8	1	05.88 %
8-9	1	05.88 %
9-10	0	00.00 %

Count: 17

Average: 5.24

Average (0-15 times): 5.24

Min.: 2.000

Max.: 9.000

Criteria

From: 07/01/2016
To: 07/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-2
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	3	08.82 %
2-3	3	08.82 %
3-4	1	02.94 %
4-5	7	20.59 %
5-6	4	11.76 %
6-7	4	11.76 %
7-8	6	17.65 %
8-9	1	02.94 %
9-10	2	05.88 %
Above Max Range	3	08.82 %

Count: 34
 Average: 6.53
 Average (0-15 times): 6.21
 Min.: 2.000
 Max.: 17.000

Criteria

From: 07/01/2016
 To: 07/31/2016
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-3
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	0	00.00 %
2-3	1	12.50 %
3-4	2	25.00 %
4-5	0	00.00 %
5-6	2	25.00 %
6-7	1	12.50 %
7-8	1	12.50 %
8-9	1	12.50 %
9-10	0	00.00 %

Count: 8

Average: 5.88

Average (0-15 times): 5.88

Min.: 3.000

Max.: 9.000

Criteria

From: 07/01/2016
To: 07/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s): 15227