



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
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From the Desk of John Balkovec, Operations Supervisor
April 13, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of March 2016.

In March we responded to a total of 190 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 132 patients.

We had a total of 15 refusals of transport calls during the month.

In March our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.7 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In March we had 17 calls handled by Mutual Aid services while we were on calls.

Also in March we handled 21 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by

John N. Balkovec, Emt-P
Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Criteria

Date From: 03/01/2016

Date To: 03/31/2016

ALL by Base / Station 

Group	Count	Pct
Station 530	190	100.0
Total:	190	

Criteria

Date From: 03/01/2016

Date To: 03/31/2016

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	14	7.4
Behavioral	4	2.1
Cardiac	6	3.2
Cardiac Arrest - Medical	2	1.1
Chest Pain-STEMI	2	1.1
Diabetes	4	2.1
Fall Victim	24	12.6
GI Problem	1	0.5
Generalized Weakness	5	2.6
Hemorrhage	1	0.5
Medical (NOS-last choice)	46	24.2
Nausea	4	2.1
Not Applicable	4	2.1
Not Entered	1	0.5
Obstetrical	2	1.1
Pain	12	6.3
Poison / Overdose	8	4.2
Respiratory	15	7.9
Seizure	1	0.5
Standby	8	4.2
Stroke	1	0.5
Transfer / Interfacility / Palliative Care	9	4.7
Trauma	5	2.6
Unconscious / Fainting	9	4.7
Vomiting	2	1.1
Total:	190	

Criteria

Date From: 03/01/2016

Date To: 03/31/2016

ALL by Outcome



Group	Count	Pct
Cancelled	6	3.2
Cancelled Enroute	2	1.1
Care Transferred	1	0.5
DOA	2	1.1
Fire Standby	6	3.2
Lift Assist	9	4.7
No Patient Found	6	3.2
Other	1	0.5
Referred to Another Service	1	0.5
Refused	14	7.4
Standby Only	9	4.7
Transported	131	68.9
Transported in Other Unit	1	0.5
Treatment / No Transport	1	0.5
Total:	190	

Criteria

Date From: 03/01/2016

Date To: 03/31/2016

ALL by Response Code 

Group	Count	Pct
E-0	17	8.9
E-1	82	43.2
E-2	22	11.6
E-3	30	15.8
E-4	18	9.5
E-5 Net	21	11.1
Total:	190	

Response Times by MCD / FIPS				
MCD / FIPS	Count	Avg.	Min.	Max.
Baldwin (2117)	1	10.0	10.000	10.000
Brentwood (2121)	127	5.7	1.000	16.000
Castle Shannon (2123)	4	8.8	3.000	19.000
Dormont (2125)	1	31.0	31.000	31.000
Jefferson Hills (2826)	20	21.0	14.000	73.000
Mount Lebanon (Township of) (2113)	1	8.0	8.000	8.000
Munhall (2130)	2	12.0	9.000	15.000
Pittsburgh (2001)	5	8.0	3.000	14.000
West Homestead (2845)	2	14.0	12.000	16.000
Whitehall (2139)	5	10.2	5.000	15.000

Criteria

From: 03/01/2016

To: 03/31/2016

Group By: Group by MCD/FIPS

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Time Frame (Mins)	Count	Percentage
0-1	2	12.50 %
1-2	2	12.50 %
2-3	1	06.25 %
3-4	2	12.50 %
4-5	3	18.75 %
5-6	1	06.25 %
6-7	1	06.25 %
7-8	0	00.00 %
8-9	3	18.75 %
9-10	0	00.00 %
Above Max Range	1	06.25 %

Count: 16
Average: 5.19
Average (0-15 times): 5.19
Min.: 1.000
Max.: 11.000

Criteria

From: 03/01/2016
To: 03/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	01.47 %
1-2	5	07.35 %
2-3	11	16.18 %
3-4	10	14.71 %
4-5	13	19.12 %
5-6	4	05.88 %
6-7	6	08.82 %
7-8	5	07.35 %
8-9	5	07.35 %
9-10	2	02.94 %
Above Max Range	6	08.82 %

Count: 68

Average: 5.88

Average (0-15 times): 5.73

Min.: 1.000

Max.: 16.000

Criteria

From: 03/01/2016

To: 03/31/2016

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-1

Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	06.67 %
1-2	1	06.67 %
2-3	0	00.00 %
3-4	1	06.67 %
4-5	3	20.00 %
5-6	3	20.00 %
6-7	2	13.33 %
7-8	2	13.33 %
8-9	0	00.00 %
9-10	0	00.00 %
Above Max Range	2	13.33 %

Count: 15
 Average: 6.47
 Average (0-15 times): 6.47
 Min.: 1.000
 Max.: 15.000

Criteria
 From: 03/01/2016
 To: 03/31/2016
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-2
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	1	04.17 %
2-3	1	04.17 %
3-4	4	16.67 %
4-5	6	25.00 %
5-6	5	20.83 %
6-7	4	16.67 %
7-8	1	04.17 %
8-9	2	08.33 %
9-10	0	00.00 %

Count: 24

Average: 5.63

Average (0-15 times): 5.63

Min.: 2.000

Max.: 9.000

Criteria

From: 03/01/2016

To: 03/31/2016

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-3

Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	1	12.50 %
1-2	0	00.00 %
2-3	1	12.50 %
3-4	4	50.00 %
4-5	0	00.00 %
5-6	0	00.00 %
6-7	0	00.00 %
7-8	0	00.00 %
8-9	0	00.00 %
9-10	1	12.50 %
Above Max Range	1	12.50 %

Count: 8
Average: 5.38
Average (0-15 times): 5.38
Min.: 1.000
Max.: 13.000

Criteria
From: 03/01/2016
To: 03/31/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s): 15227