



Brentwood Emergency Medical Services, Inc.
Station 530
3624 Brownsville Road
Pittsburgh, Pennsylvania 15227
Office (412) 884-8740
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From the Desk of John Balkovec, Operations Supervisor

March 9, 2016

Members of Brentwood Borough Council

Ladies and Gentlemen,

Attached you will find the breakdown of calls handled by Brentwood Emergency Medical Services during the Month of February 2016.

In February we responded to a total of 169 calls both emergency and non-emergency type calls.

The report breaks down the response outcome of every call we handled. During the month we transported a total 109 patients.

We had a total of 11 refusals of transport calls during the month.

In February our average response time from Dispatch to a call and then on scene in the borough of Brentwood was 5.4 minutes. Times vary on priority of dispatch call and if we are coming from a distance to cover the call. Also attached is the Priority Code Breakdown.

In February we had 10 calls handled by Mutual Aid services while we were on calls.

Also in February we handled 13 calls in Mutual Aid communities.

Any questions feel free to contact us.

Submitted by
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Operations Supervisor
Brentwood Ems

Joanne Cook, Emt-P, MS, RN
Director
Brentwood Ems

Cc: President of Ems/Borough Manager

Criteria
Date From: 02/01/2016
Date To: 02/29/2016
ALL by Base / Station

Group	Count	Pct
Station 530	169	100.0
Total:	169	

Criteria

Date From: 02/01/2016

Date To: 02/29/2016

ALL by Medical Category



Group	Count	Pct
Abdominal Pain	3	1.8
Airway Obstruction	1	0.6
Behavioral	11	6.5
Cardiac	8	4.7
Cardiac Arrest - Medical	2	1.2
Cardiac Arrest - Trauma	1	0.6
Diabetes	1	0.6
Dizziness	2	1.2
GI Problem	2	1.2
Generalized Weakness	1	0.6
Hemorrhage	6	3.6
Medical (NOS-last choice)	65	38.5
Nausea	4	2.4
Neurological	1	0.6
Not Entered	4	2.4
Pain	10	5.9
Poison / Overdose	6	3.6
Respiratory	17	10.1
Seizure	2	1.2
Surgical	1	0.6
Trauma	21	12.4
Total:	169	

Criteria

Date From: 02/01/2016

Date To: 02/29/2016

ALL by Outcome



Group	Count	Pct
Assist ALS	1	0.6
Cancelled	4	2.4
Cancelled Enroute	1	0.6
DOA	1	0.6
Fire Standby	2	1.2
Lift Assist	22	13.0
No Patient Found	11	6.5
Referred to Another Service	1	0.6
Refused	10	5.9
Standby Only	6	3.6
Transported	109	64.5
Treatment / No Transport	1	0.6
Total:	169	

Criteria

Date From: 02/01/2016
Date To: 02/29/2016
ALL by Response Code 

Group	Count	Pct
E-0	24	14.2
E-1	54	32.0
E-2	21	12.4
E-3	33	19.5
E-4	23	13.6
E-5 Net	14	8.3
Total:	169	

Response Times by MCD / FIPS

Response Times by MCD / FIPS				
<u>MCD / FIPS</u>	<u>Count</u>	<u>Avg.</u>	<u>Min.</u>	<u>Max.</u>
Baldwin (2117)	1	15.0	15.000	15.000
Brentwood (2121)	130	5.4	1.000	15.000
Castle Shannon (2123)	3	9.7	9.000	10.000
Dormont (2125)	1	11.0	11.000	11.000
Jefferson Hills (2826)	16	95.5	2.000	1097.000
Mount Lebanon (Township of) (2113)	1	9.0	9.000	9.000
Pittsburgh (2001)	6	4.7	1.000	8.000
Whitehall (2139)	1	7.0	7.000	7.000

Criteria

From: 02/01/2016
 To: 02/29/2016
 Group By: Group by MCD/FIPS
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"

Response Times Report

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Time Frame (Mins)	Count	Percentage
0-1	2	09.09 %
1-2	0	00.00 %
2-3	3	13.64 %
3-4	3	13.64 %
4-5	5	22.73 %
5-6	4	18.18 %
6-7	3	13.64 %
7-8	0	00.00 %
8-9	2	09.09 %
9-10	0	00.00 %

Count: 22

Average: 5.05

Average (0-15 times): 5.05

Min.: 1.000

Max.: 9.000

Criteria

From: 02/01/2016
To: 02/29/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-0
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	3	06.98 %
1-2	1	02.33 %
2-3	8	18.60 %
3-4	6	13.95 %
4-5	8	18.60 %
5-6	9	20.93 %
6-7	2	04.65 %
7-8	3	06.98 %
8-9	0	00.00 %
9-10	0	00.00 %
Above Max Range	3	06.98 %

Count: 43

Average: 5.16

Average (0-15 times): 5.16

Min.: 1.000

Max.: 15.000

Criteria

From: 02/01/2016

To: 02/29/2016

Group By: Group by Time Frame

1st Time: Time Dispatched

2nd Time: Time Arriving at Referring

Only show charts where times exist

Ignore time differences of "0"

Response Code(s): E-1

Zip Code(s): 15227

Response Times Report

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	0	00.00 %
2-3	2	11.76 %
3-4	2	11.76 %
4-5	5	29.41 %
5-6	2	11.76 %
6-7	3	17.65 %
7-8	0	00.00 %
8-9	1	05.88 %
9-10	1	05.88 %
Above Max Range	1	05.88 %

Count: 17

Average: 6.06

Average (0-15 times): 6.06

Min.: 3.000

Max.: 12.000

Criteria

From: 02/01/2016
To: 02/29/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-2
Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	3	10.71 %
2-3	2	07.14 %
3-4	4	14.29 %
4-5	2	07.14 %
5-6	5	17.86 %
6-7	3	10.71 %
7-8	2	07.14 %
8-9	3	10.71 %
9-10	1	03.57 %
Above Max Range	3	10.71 %

Count: 28

Average: 6.46

Average (0-15 times): 6.46

Min.: 2.000

Max.: 14.000

Criteria

From: 02/01/2016
 To: 02/29/2016
 Group By: Group by Time Frame
 1st Time: Time Dispatched
 2nd Time: Time Arriving at Referring
 Only show charts where times exist
 Ignore time differences of "0"
 Response Code(s): E-3
 Zip Code(s): 15227

Time Frame (Mins)	Count	Percentage
0-1	0	00.00 %
1-2	2	10.00 %
2-3	6	30.00 %
3-4	5	25.00 %
4-5	4	20.00 %
5-6	0	00.00 %
6-7	1	05.00 %
7-8	1	05.00 %
8-9	1	05.00 %
9-10	0	00.00 %

Count: 20

Average: 4.30

Average (0-15 times): 4.30

Min.: 2.000

Max.: 9.000

Criteria

From: 02/01/2016
To: 02/29/2016
Group By: Group by Time Frame
1st Time: Time Dispatched
2nd Time: Time Arriving at Referring
Only show charts where times exist
Ignore time differences of "0"
Response Code(s): E-4
Zip Code(s): 15227